



2-Channel AoIP Gateway Configuration Guide

NQ-GA400P



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Contents

Configuring the Nyquist AoIP Gateway	1
Using the Dashboard	3
Standalone Operation	4
Updating Firmware	4
Network Settings Tab Parameters	7
Configuration Settings Tab Parameters	9
Standalone Operation Configuration Settings	12
Accessing Log Files	19
Log Settings	21
Status Reporting Settings	22
Setting DSP Parameters	24
Setting the Channel Level	27
Adjusting Volume Levels	27
Knob Adjustments	28
Signal Indicators	28
Muting a Channel	28
Adjusting Input Gain	29
Troubleshooting Gain Structure	29
High/Low Pass	30
Limiter	32
Parametric EQ	34
Settings	35
Signal Present	36
Appendix A: Bogen Digital Certification Authority	39
Installing Certification Authority on Windows System	39
Installing Certification Authority on Mac System	40
Installing Certification Authority on an Android Device	41
Installing Certification Authority on an iOS Device	41
Viewing the Certificate	41

Configuring the Nyquist AoIP Gateway

The Nyquist GA400P AoIP (Audio over IP) Gateway provides the ability to receive an analog signal, convert it to a digital signal, and send it to a partner device across a network. Alternatively, it can receive a digital signal over a network, convert it to an analog signal, and play it back through the line-level output.

Used in conjunction with other AoIP Gateway devices—or other systems offering similar SIP-related capabilities—this highly flexible device provides the critical function of converting analog signals (e.g., voice or music) to or from digital signals. For example, with the use of such additional components as preamplifiers and amplifiers, this gateway device allows you to:

- Transmit audio to a remote device on the network.
- Send and receive announcements over the network.

A two-second press of the appliance's **Reset** button reboots the device. If you press the **Reset** button for 10 seconds, the appliance returns to the factory default configuration settings. Returning to the default configuration settings does not change the appliance's firmware.

The following sections describe the process for manual configuration. For information about using Nyquist's automatic configuration process, refer to the appropriate *Nyquist System Administrator Guide*.

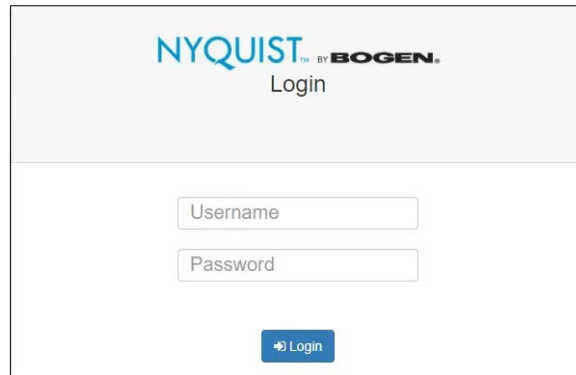
Note: Do not use third-party browser extensions with the Nyquist user interface.

To access the appliance's Web-based user interface (UI):

- 1 Before accessing the web UI for the first time, the Bogen Certification Authority (CA) digital certificate must be installed on the client. This certificate can be downloaded from any Nyquist appliance and enables your browser to recognize the Nyquist web application as a trusted site.

For details on how to download and install the certificate to your client computers, see "*Bogen Digital Certification Authority*" on page 39.

- 2 Access the appliance's web UI by doing one of the following:
 - a) On your web browser, enter the IP address for the appliance as the URL.
 - b) From the Nyquist server's web UI navigation bar, select **Stations**, select **Stations Status** or **Appliance Status**, navigate to the device that you want to configure, and then select the **Link** icon.
 - c) From the Nyquist server's **Appliance Discovery Wizard**, select the **Link** icon for the device that you want to configure.

The image shows the login page for the Nyquist Appliance. At the top, the logo "NYQUIST BY BOGEN." is displayed in blue and black. Below the logo, the word "Login" is centered. The page features two input fields: "Username" and "Password", both with light gray borders. Below these fields is a blue button with a white right-pointing arrow and the text "Login".

NYQUIST™ BY BOGEN.
Login

Username

Password

Login

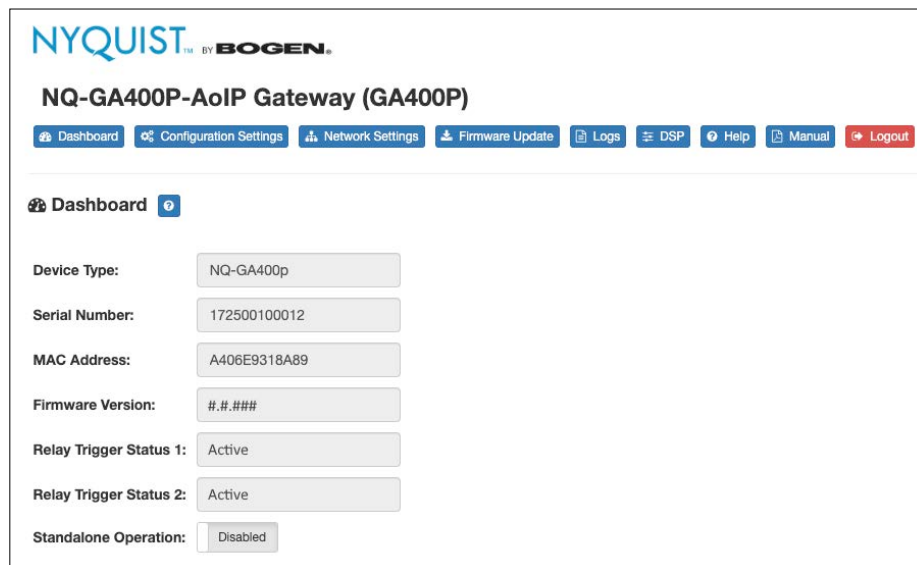
Figure 1. Nyquist Appliance Login

- 3 At the Nyquist appliance's Login page, enter username and password, then press enter or click on the **Login** button.

The default username is `admin`; the default password is `bogen`.

Note: After a successful login, a warning will be displayed if the default password is still in use. We strongly encourage changing the default password as soon as possible.

When you have logged in successfully, you will be presented with the dashboard for the appliance.

The image shows the dashboard for the NQ-GA400P-AoIP Gateway. At the top, the logo "NYQUIST BY BOGEN." is displayed. Below the logo, the title "NQ-GA400P-AoIP Gateway (GA400P)" is centered. A navigation bar contains several buttons: "Dashboard" (selected), "Configuration Settings", "Network Settings", "Firmware Update", "Logs", "DSP", "Help", "Manual", and "Logout". Below the navigation bar, the "Dashboard" section is active, showing a list of device information: "Device Type: NQ-GA400p", "Serial Number: 172500100012", "MAC Address: A406E9318A89", "Firmware Version: #.#.###", "Relay Trigger Status 1: Active", "Relay Trigger Status 2: Active", and "Standalone Operation: Disabled".

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NQ-GA400P-AoIP Gateway (GA400P)

Dashboard Configuration Settings Network Settings Firmware Update Logs DSP Help Manual Logout

Dashboard

Device Type: NQ-GA400p

Serial Number: 172500100012

MAC Address: A406E9318A89

Firmware Version: #.#.###

Relay Trigger Status 1: Active

Relay Trigger Status 2: Active

Standalone Operation: Disabled

Figure 2. NQ-GA400P Dashboard

Using the Dashboard

The dashboard displays the following fields:

Table 1. Appliance Dashboard Fields

Device Type	Identifies the model of this device.
Serial Number	Identifies the serial number for the device.
MAC Address	Identifies the Media Access Control (MAC) address, which is a unique identifier assigned to network interfaces for communications on the physical network segment.
Firmware Version	Identifies the firmware version installed on the device.
Relay Trigger Status 1/2	When enabled in Configuration Settings, this field indicates the status of the NO/NC output relays, which are activated whenever an audio signal is being sent to the respective line output.
Standalone Operation	Enables or disables Standalone mode.

The following buttons are available at the top of all pages in the application.

Table 2. Appliance Dashboard Buttons

Dashboard	Displays the dashboard.
Configuration Settings	Accesses the Configuration Settings page where you can view and set various options. If Standalone Operation is not enabled, you can also receive configuration settings from a Nyquist server.
Network Settings	Accesses the Network Settings page where you can view and set network settings, such as the static IP address.
Firmware Update	Accesses the Firmware Update page where you can view the current Nyquist version, update firmware to a new version, restore the configuration to factory defaults, and reboot the appliance.
Logs	Accesses log files, which record either events or messages that occur when software runs and are used when troubleshooting the appliance.

Table 2. Appliance Dashboard Buttons

DSP	Accesses the DSP page where you can view and set parameters for Digital Signal Processing (DSP).
Help	Accesses the appliance's online help.
Manual	Displays this appliance's configuration guide.
Logout	Logs out of the appliance's web UI.

Standalone Operation

This device can also run in Standalone Operation mode, where it will not interact with a Nyquist server (e.g., E7000 or C4000). This means the device will not:

- Fetch device configuration from Nyquist server
- Register with Nyquist server (via SIP)
- Store backup information to Nyquist server
- Allow access to Nyquist server-based NTP

Standalone Operation allows this device it to be used without a Nyquist server as a generic SIP endpoint when integrated with a 3rd-party VoIP telephone system or other SIP server-based solutions, such as a unified communications (UC) platform. In a non-SIP environment, these devices are capable of receiving audio through one or more prioritized multicast channels.

Important: Appliances maintain a distinct web username and password for Standalone Operation. It may be helpful to record this standalone-mode username and password or set them to the default or well-known values before switching to non-standalone mode. This username and password will be needed to log in when and if the appliance is subsequently returned to standalone mode. The standalone-mode username and password will be set to the default values if the appliance is reset to the factory default configuration.

Updating Firmware

When you select **Firmware Update** from the appliance's web UI, the Firmware Update page appears. From this page you can determine which Nyquist firmware version the

appliance is using and if an update is available. You can also load a firmware release, install the loaded firmware, restore the configuration to factory defaults, and reboot the appliance.

Note: A Nyquist appliance connected to the Nyquist network receives a configuration file from the Nyquist server that includes the latest firmware available from the server. If the firmware is different from the one installed on the appliance, an automatic firmware update occurs unless the **Firmware** parameter for the station is left blank. Refer to the *Nyquist System Administrator Guide* for more information.



Note: Some buttons only appear on this page when applicable.

Figure 3. Firmware Update Page

To use the Firmware Update page:

- 1 On the appliance web UI's main page, select **Firmware Update** to view or update the firmware version.
 - If the device is in Standalone mode, the **Check for Updates** button will be shown. Selecting it checks the Bogen website for the latest firmware version available. If a version newer than the one currently installed is found, it is downloaded to the appliance and the **Update Firmware** button will be shown.
 - If you already have a firmware file you would like to install to the appliance, select **Upload Firmware** to upload the firmware file from your computer to the appliance. A popup screen appears that allows you to select the file that you want to

upload. You can navigate to the file's location. After you select the file, select **Upload**.

The page displays the uploaded firmware version ("New Nyquist Version") and an **Update Firmware** button appears. Select this button if you want to update the appliance's firmware to the uploaded version.

- If you want to return your appliance to its original factory configuration, select **Restore Factory Settings**.
- Select **Reboot Appliance** to restart your appliance.

Table 3. Firmware Update settings

Current Nyquist Version	Shows the version of the appliance's currently installed firmware.
New Nyquist Version	Shows the version of the firmware that has been loaded, though not installed, onto the appliance.
Update Firmware	Available only when a new firmware version has been loaded onto the appliance (as specified in New Nyquist Version). Installs the loaded firmware. A reboot may be required after installation.
Upload Firmware	Prompts the user to specify a firmware file, which will then be loaded (though not installed) onto the appliance. <i>Note:</i> To obtain the firmware file for a specific version, please contact Bogen Technical Support.
Check for Updates	Available only when the appliance is configured for Standalone mode. Checks the Bogen website for the latest firmware version available and, if it finds a version newer than what is currently installed, downloads it to the appliance. <i>Note:</i> Ensure your Nyquist appliance has network access to bogen-ssu.bogen.com, port 22.
Restore Factory Settings	Returns the appliance to its original factory configuration. <i>Note:</i> This does not install the original appliance firmware. The firmware will not be changed.
Reboot Appliance	Restarts the appliance.

Network Settings Tab Parameters

Network settings can be configured dynamically by the Nyquist server or manually by using the appliance’s web UI.

To manually configure network settings:

- 1 On the appliance web UI’s main page, select **Network Settings**.
- 2 Select your desired network settings.
- 3 Select **Save**.

 **Network Settings** 

 Network Traffic Capture

IP Address:

192.168.90.18

Netmask:

255.255.255.0

Gateway:

192.168.90.1

VLAN ID:

VLAN Priority:

0 - Best Effort ▾

NTP Server:

192.168.90.10

TFTP Server:

192.168.90.10

TFTP Server from DHCP:

Yes ▾

DHCP Enabled:

Yes ▾

Reboot Appliance:

No ▾

 Save

Figure 4. Network Settings

 **Network Settings** 

IP Address:

192.168.90.18

Netmask:

255.255.255.0

Gateway:

192.168.90.1

DNS:

192.168.90.1

VLAN ID:

VLAN Priority:

0 - Best Effort ▾

NTP Server:

192.168.90.10

DHCP Enabled:

Yes ▾

Reboot Appliance:

No ▾

 Save

Figure 5. Network Settings (Standalone)

Network settings are described in the following table:

Table 4. Network Settings

Network Traffic Capture	Captures network traffic on this appliance and saves it to a PCAP file that can be downloaded to the user's computer. For details, see <i>Network Traffic Capture</i> in the Nyquist System Administrator Guide.
IP Address	Identifies the IP address assigned to the appliance.
Netmask	Identifies the subnetwork subdivision of an IP network.
Gateway	Identifies the address, or route, for the default gateway.
DNS	Identifies one or more space-delimited DNS server IP addresses. <i>Note:</i> If DHCP option 6 (DNS) is provided by a DHCP server, the DHCP-provided DNS configuration and this field will be ignored. <i>Note:</i> This field is only available when Standalone Operation is enabled.
VLAN ID	Identifies the Virtual Local Area Network (VLAN) for this appliance. Values range from 0 to 4094.
VLAN Priority	Identifies the priority of the network traffic on the VLAN. Priority can range from 0 through 7.
NTP Server	Identifies the IP address or the domain name of the Network Time Protocol (NTP) Server. <i>Note:</i> This field is only editable when Standalone Operation is enabled.

Table 4. Network Settings (Continued)

TFTP Server	Identifies the host name or IP address of the Trivial File Transfer Protocol (TFTP) server. The specified TFTP server can be used to automatically set this device's Configuration settings via the Get Configuration from Server button. If TFTP Server from DHCP (see below) is set to "Yes", this value will be auto-configured via DHCP option 66, assuming the DHCP server has been configured to provide option 66. For details, see the documentation for your DHCP server. <i>Note:</i> A TFTP server runs on the Nyquist server on port 69 (the standard TFTP port) and the optional Nyquist DHCP service automatically provides this TFTP address via option 66. <i>Note:</i> If this value is unspecified, the TFTP Server from DHCP will automatically be set to "Yes", this field will become read-only, and DHCP will be used to configure this setting. To change this value, the TFTP Server from DHCP setting must be set to No, which makes the field editable. <i>Note:</i> This setting is not available when Standalone Operation is enabled.
TFTP Server from DHCP	Yes means the device will use the DHCP option 66 value to retrieve an address for the TFTP Server from DHCP. No means the device will ignore the DHCP option 66 value and use the manually configured value of the TFTP Server (see above). <i>Note:</i> This setting is not available when Standalone Operation is enabled.
DHCP Enabled	Indicates if the device is enabled to use DHCP to retrieve its IP configuration.
Reboot Appliance	Indicates that this appliance should reboot when the Save button is clicked.

Configuration Settings Tab Parameters

The easiest way to configure Nyquist appliances is to obtain configuration settings from the Nyquist server by selecting **Get Configuration From Server**. However, you can man-

ually configure an appliance through the appliance’s Web UI when Standalone Operation is enabled (see “*Standalone Operation Configuration Settings*” on page 12).

To view or manually configure the Nyquist appliance configuration:

- 1 On the appliance Web UI’s main page, select **Configuration Settings**.
- 2 View the settings as described in Table 5 on page 11 for normal configuration, or modify the settings as described in “*Standalone Operation Configuration Settings*” on page 12 for Standalone Operation configuration.
- 3 If changes were made (Standalone Operation only), click the **Save Configuration Settings**, **Save Multicast Addresses (Transmit/Audiocast)**, and/or **Save Multicast Addresses (Receive)** buttons to save your changes.

Configuration Settings

Get Configuration From Server

Web Username: admin

	IP Address	Port Number	Cut Level	Station List
Emergency-All-Call:	239.0.2.1	6000	-16	1,2
All-Call:	239.0.2.2	6004	-17	1,2
Audio Distribution:	239.0.2.3	6008	-28	1,2
Multicast 1:	239.0.2.10	6100	-21	1,2

Nyquist Control Password

Save Password

Device Stations

Port Number	Port Type	Account Id	Local Port	Username
1	Audio Gateway	sip:198@172.31.19.203	5060	198
2	Audio Gateway	sip:199@172.31.19.203	5060	199

Figure 6. Appliance Configuration Settings (Standalone disabled)

The following table describes the **Configuration Settings** tab settings when Standalone Operation is *not* enabled for this device:

Table 5. Configuration Settings (Standalone disabled)

Get Configuration from Server	Retrieves configuration settings (i.e., web username, server, and local port) from the TFTP server specified in the Network Settings (see " <i>Network Settings Tab Parameters</i> " on page 7).
Web Username	Displays the username of the current user.
Emergency-All-Call	Identifies the IP address, port number, cut level (volume), and station list used for emergency all-call pages.
All-Call	Identifies the IP address, port number, cut level (volume), and station list used for all-call pages.
Audio Distribution	Identifies the IP address, port number, cut level (volume), and station list used for audio distribution.
Multicast #	Identifies the IP address, port number, cut level (volume), and station list used for the multicast audio stream of a specific zone. If this device belongs to more than one zone, then multiple Multicast # entries will be displayed.
Nyquist Control Password	Specifies a password used to secure Nyquist control messages between this device and the Nyquist server. This value must match the password specified on the Nyquist server to support certain Nyquist features, such as sound masking, amp protection mode, and station check-in. The specified password must be exactly 20 characters long and include uppercase, lowercase, and numeric characters. <i>Note:</i> This password cannot be set unless the Web Password has been changed from the default value.

The **Configuration Settings** tab also displays the following information for each **Device Station** attached to the device:

Port Number	Shows the output port/channel number of the appliance.
Port Type	Shows the station type to which the port connects.

Account ID	Shows the SIP account (IP address) associated with the device preceded by the extension of the device associated with this port.
Local Port	Shows the port used for SIP.
Username	Shows the username or extension for the station associated with the port.

Standalone Operation Configuration Settings

Configuring this device consists of specifying one or more of the following:

- The SIP server addresses, ports, and SIP extensions at which to register for incoming SIP calls.
- The output unicast (Transmit/Audiocast) address and port to which the device will send the encoded signal that the device received (and encoded) from the specified line input channel.
- The input unicast (Receive) port number at which the device will receive an encoded signal, which will then be converted to analog and played to the specified output channel(s).
- The output multicast (Transmit/Audiocast) addresses and ports to which the device will send one or two encoded line input signals that the device received (and encoded) from the specified line input channels.
- The input multicast (Receive) addresses and ports at which the device will receive one or more encoded signals, which will then be converted to analog and played to the specified output channels.

To receive networked audio from another GA400P device, configure a **Unicast Address (Receive)** entry with the unicast port on which to receive the encoded stream. (Note that an IP address need not be specified, as the device's IP address will be used.) Specify a codec, output channel (i.e., Line Output channel), and cut level with which to play the received (and decoded) audio signal. To begin receiving the stream, set the **Enabled** field to **Yes**.

To receive networked audio over multicast, configure one or more **Multicast Addresses (Receive)** entries with the multicast addresses and ports on which to receive the encoded streams. Specify a codec, output channel (i.e., Line Output channel), and cut level with which to play the received (and decoded) audio signal. To begin receiving the stream, set the **Enabled** field to **Yes**.

To encode and transmit audio over the network to another device, connect a line-level audio source to one of the Line Input ports. To multicast the signal, configure the **Multicast Addresses (Transmit/Audiocast)** entry whose channel matches the line input port: specify a codec, cut level, and multicast address and port to which the signal will be

streamed. That stream can be consumed by any devices configured to “listen” to the specified multicast traffic (signal). To begin transmitting the stream, set the **Enabled** field to **Yes**.

To configure the GA400P device to encode and transmit (unicast) audio over the network to another GA400P device (i.e., send directly to one IP address and port), configure the **Unicast Address (Transmit/Audiocast)** entry: specify the line input port from which to accept the signal, the codec with which to encode the signal, and the unicast IP address and port to which the encoded signal will be streamed. To begin transmitting the stream, set the **Enabled** field to **Yes**.

Important: If **Unicast Port (Receive)** and/or **Multicast Addresses (Transmit/Audiocast)** are enabled, **Unicast Address (Transmit/Audiocast)** will be disabled and vice versa.

Configuration Settings

Device Type:

NQ-GA400P-AoIP Gateway

Device Name:

NQ-GA400p

Web Username:

admin

Web Password:

.....

Web Confirm Password:

Time Zone:

Select a time zone ▼

Enable SIP Calls:

Yes ▼

External Relay Trigger 1:

Disabled

External Relay Trigger 2:

Disabled

SIP Server Address:

SIP Network Port:

SIP Codecs:

G722 ulaw alaw

SIP Extension (Line Output 1):

SIP Username (Line Output 1):

SIP Password (Line Output 1):

Cut Level (Line Output 1): 0 dB

SIP Extension (Line Output 2):

SIP Username (Line Output 2):

SIP Password (Line Output 2):

Cut Level (Line Output 2): 0 dB

Save Configuration Settings

Figure 7. Appliance Configuration Settings (Standalone enabled)

The following table describes the **Configuration Settings** tab settings when Standalone Operation is enabled for this device:

Table 6. Configuration Settings (Standalone enabled)

Device Type	Displays the type of this device.
Device Name	Provides a name for this device.
Web Username	Specifies a web username for this appliance.
Web Password	Specifies a web password for logging into the appliance.

Table 6. Configuration Settings (Standalone enabled)

Web Confirm Password	Re-enter the password used to log into the appliance.
Time Zone	Specifies the time zone in which the device resides.
Enable SIP Calls	Enables this device to receive one-way SIP calls, wherein only the caller can be heard (such as announcements). <i>Note:</i> If enabled, other SIP-related configuration settings are displayed.
External Relay Trigger 1/2	Enables/disables the activation of an NO/NC output relay to notify an external device that an audio signal is being sent to Line Output 1 or 2.
SIP Server Address^a	Specifies the Fully Qualified Domain Name (FQDN) or IP address of the SIP Registration Server with which the device will register.
SIP Network Port^a	Specifies the IP port on which to communicate with the SIP Registration Server (typically 5060).
SIP Codecs^a	Displays a read-only list of codecs allowed on SIP sessions.
SIP Extension^a (Line Output 1/2)	Specifies the SIP extension for Line Output 1 or 2. The extension, along with the IP address, is used to specify the URI used to place a SIP call to this extension: sip:<extension>@<local_ip_address>
SIP Username^a (Line Output 1/2)	Specifies the SIP username used to register Line Output 1 or 2 with the SIP server.
SIP Password^a (Line Output 1/2)	Specifies the SIP registration password used to register Line Output 1 or 2 with the SIP server.
Cut Level^a (Line Output 1/2)	Specifies the intercom cut volume to be used for SIP calls over Line Output 1 or 2. This can be a value from –42 and 0 dB. The default value is –20 dB. <i>Note:</i> To modify, click on the value, adjust the slider on the popup using the cursor keys or mouse, and click the check box button.

a. Available only when Enable SIP Calls has a value of Yes.

→ Unicast Address (Transmit / Audiocast)

Enabled	Unicast IP Address	Unicast Port Number	Codec	Line Input	Description
No	Empty	6700	OPUS	1	Empty

Save Unicast Address (Transmit / Audiocast)

→ Unicast Port (Receive)

Enabled	Unicast Port Number	Codec	Channels	Cut Level (dB)	Description
No	6700	OPUS	1	-20	Empty

Note: The following codecs are supported for unicast: G722 and OPUS.

Save Unicast Port (Receive)

Multicast Addresses (Transmit / Audiocast)

Enabled	Multicast IP Address	Multicast Port Number	Codec	Line Input	Description
No	239.1.1.1	6000	OPUS	1	Empty
No	239.1.1.2	6002	OPUS	2	Empty

Save Multicast Addresses (Transmit / Audiocast)

Multicast Addresses (Receive) +

Sorting: Disabled

	Multicast IP Address	Multicast Port Number	Codec	Channels	Cut Level (dB)	Description
+ -	239.1.1.1	6000	G711 u-law	1	-20	Empty

Note: The following codecs are supported for multicast: G711 u-law, G711 a-law, G722, and OPUS.

Save Multicast Addresses (Receive)

Figure 8. Unicast/Multicast Configuration Settings (Standalone enabled)

The following parameters appear for the **Unicast Address (Transmit/Audiocast)** (i.e., outgoing unicast stream), **Unicast Port (Receive)** (i.e., incoming unicast stream), **Multicast Addresses (Transmit / Audiocast)** (i.e., outgoing multicast streams) and for each of the **Multicast Addresses (Receive)** (i.e., incoming multicast streams) configured for this device.

Enabled	Enables sending (Transmit/Audiocast) audio signals from the Line Input ports to the specified unicast or multicast addresses and ports and/or receiving an incoming stream (Receive) from a unicast address and output it to one or more output channels.
Unicast IP Address (Unicast only)	Specifies the unicast IP address an which to send audio streams.
Unicast Port Number (Unicast only)	Specifies the unicast port number on which to send or receive audio streams.
Multicast IP Address (Multicast only)	Specifies the multicast IP address on which to send or receive audio streams.
Multicast Port Number (Multicast only)	Specifies the multicast port on which to send or receive audio streams.

Codec

Specifies the codec to be used when encoding or decoding audio. Select one of the following values:

- G711 u-law (multicast receive only)
 - Intercom call quality
 - A narrowband audio codec that provides toll-quality audio at 64 kbps. The u-law version is primarily used in North America and Japan.
- G711 a-law (multicast receive only)
 - Intercom call quality
 - A narrowband audio codec that provides toll-quality audio at 64 kbps. The a-law version is primarily used in most countries outside of North America and Japan.
- G722
 - Tone and paging quality
 - A wideband audio codec operating at 48, 56, and 64 kbps.
- OPUS
 - Music quality
 - An audio codec format designed for speech and general audio, supporting low latency, constant and variable bitrate encoding (6 to 510 kbps), and five sampling rates (from 8 to 48 kHz).

Line Input

(Transmit/Audiocast only)

The line input(s) from which to source the multicast or unicast stream.

Channel 1 or 2 can be specified.

Channels

(Receive only)

Channel(s) on which the received unicast or multicast audio streams will be output.

Channel 1 and/or 2 can be specified.

Tip: If multiple output channels are selected, they will all use the same cut level. Fine tuning of cut levels per output channel can be adjusted using DSP settings.

Cut Level (dB)

(Receive only)

Specifies the cut level for the received unicast or multicast audio stream.

This can be a value from –70 to 0 dB.

The default value is –20 dB.

Note: To modify, click on the value, adjust the slider on the popup using the cursor keys or mouse, and click the check box button.

Tip: If multiple output channels are selected, they will all use the same cut level. Fine tuning of cut levels per output channel can be adjusted using DSP settings.

Description

User-specified description of this unicast or multicast address.

This setting can contain a maximum of 30 characters and should not contain any of the following:

[] { } < > , | :

Note: A maximum of 24 received multicast audio streams are supported.

Note: Multicast Addresses should be ordered by priority, highest priority first. If multiple streams are active on the same channel simultaneously, the one with the highest priority will be played. Set the **Sorting** switch to Enabled and drag entries up and down using the 4-way-arrow symbols to rearrange the priorities.

Accessing Log Files

A log file records events and messages that occur when software runs, to be used when troubleshooting the appliance. From the appliance's web-based UI, log files can be viewed directly or exported via download to your PC, Mac, or Android device, where they can be copied to removable media or attached to an email for technical support.

To view a log file:

- 1 On the appliance Web UI's main page, select **Logs**.
- 2 From the drop-down menu, select the log that you want to view.
Multiple versions and zipped copies of a log may be available.

- 3 To export the file, select **Export**.
The log file will be downloaded to your browser.

View Logs

sw_versions.log

/var/log/sw_versions.log

Export

Debian 8.6 - Linux kernel version:

4.9.0-rc7-bone3 #5 Fri Dec 2 09:26:11 EST 2016 armv7l GNU/Linux

Software Components:

Log Settings

Logging Level:

ERROR

Logging Categories

Log Registration:

No

Log Intercom:

No

Log Check-In:

No

Log Multicast:

No

Log PTT:

No

Log Sound Masking:

No

Save

Status Reporting Settings

Enable Status Reporting:

No

Network IP Address:

Network Port:

0

Status Reporting Categories

Intercom:

No

Paging:

No

Save

Figure 9. Logs

Available logs are described in the following table.

Table 7. Logs

Log	Description
ampws.log	Contains information about protection status and logs protection events with temperature information at the time of event.
auth.log	Contains system authorization information, including user logins and authentication methods that were used.
daemon.log	Contains information logged by the various background daemons that run on the system.
debug	Contains errors and debug information.
dmesg	Contains information about hardware, device driver initialization, and kernel module messages that take place during system startup.
dpkg.log	Contains information that is logged when a package is installed or removed using dpkg command.

Table 7. Logs (Continued)

Log	Description
kern.log	Contains information logged by the kernel and recent login information for all users.
messages	Contains messages generated by Nyquist.
sw_versions.log	Contains the names and version numbers of key software components used by the Nyquist appliance.
syslog	Contains list of errors that occur when the server is running and server start and stop records
user.log	Contains information about all user level logs.

Log Settings

Log Settings provides the ability to specify the level of detail to be logged at run time (in the *syslog* and *daemon.log* files) for each of several categories.

Note: These settings do not filter the display of events that have already occurred; they indicate which subsequent events will be logged.

Table 8. Log Settings

Logging Level	Indicates the level of detail to be logged at runtime. Valid values are: NONE: No Nyquist logging will be performed. ERROR: Only error conditions will be logged. These are conditions that prevent the appliance from operating correctly. WARNING: Warning and error conditions will be logged. INFO: All information will be logged, including informational, warning, and error conditions. The default value is ERROR.
Logging Categories	Indicates which event categories will be logged for this device. Any number of categories can be enabled. By default, all categories are disabled.
Log Registration	Log detailed information related to station registration.
Log Intercom	Log detailed information related to intercom calls to and from the appliance, as well as talkback parameters.
Log Check-In	Log detailed information related to station check-ins.
Log Multicast	Log detailed information related to incoming multicast pages or audio distribution.
Log PTT	Log detailed information related to Push-to-Talk features.
Log Sound Masking	Log detailed information related to amplifier sound masking, such as spectrum preset applied, slow and fast ramping, and scheduled ramping.

Status Reporting Settings

The **Status Reporting Settings** section provides the ability to configure network-based status reporting for this device.

When an event of any of the specified **Status Reporting Categories** occurs, a JSON packet will be sent to the specified IP address and UDP port containing the event infor-

mation. The JSON will be formatted in the following format (the fields are described in *Table 9, "Status Event JSON elements," on page 23*):

```
{"device": "<string>", "port": <int>, "event": "<string>", "state": "<string>"}
```

Table 9. Status Event JSON elements

JSON key	Value Description
device	MAC address of the reporting station, with hexadecimal bytes separated by colons (:).
port	The port on the Nyquist appliance to which the reporting station is connected. Valid integer values range from 1 (for most appliances) to 24.
event	The type of event that occurred. Valid values are: • INTERCOM • PAGE
state	The status of the event. Valid values are: • PENDING • IN_PROGRESS • TERMINATED

To configure the Status Reporting for this appliance, set **Enable Status Reporting** to **Yes**, configure the **Network IP Address** and **Network Port** (a UDP port) to which status

events will be sent, and specify which **Status Reporting Categories** to send, as described in *Table 10*.

Table 10. Status Reporting Settings

Enable Status Reporting	Enables network-based status reporting whenever a call changes state on a given port. PENDING: Call setup in progress, but not yet connected. IN_PROGRESS: Call or page established. TERMINATED: Call or page ended. This setting is disabled by default.
Network IP Address	The network IP address to which status messages will be sent.
Network Port	The network UDP port to which status messages will be sent.
Status Reporting Categories	Status event types to be sent to the event logging server.
Intercom	Report intercom-related events.
Paging	Report paging-related events.

Setting DSP Parameters

When you select **DSP** (Digital Signal Processing) from the appliance’s web UI, the DSP page appears. This page presents a mixing board interface, allowing you to monitor, control, and perform DSP operations on the signals of the input and output channels.

Note: Digital Signal Processing (DSP) refers to the digital operations that are performed to modify or control the digital signal.



Figure 10. DSP Page

Note: The terms *analog input* and *analog output* will be used to refer to the electrical signals on the physical analog ports (e.g., from a microphone and to an amplifier) while *network send* and *network receive* will refer to the digital streams that are sent and received over the network.

The DSP page displays a mixing board console containing two input strips and two output strips. The input strips accept the *analog inputs* from the line input connectors and—after gain adjustments, analog-to-digital conversion, and DSP enhancements—send the digital *network send* over the network. The output strips accept the digital *net-*

work receive from the network and—after DSP enhancements, digital-to-analog conversion, and gain adjustments—send the *analog output* to the line output connectors.

Each strip controls the audio signal for a given channel, providing muting, gain adjustments, signal processing, and more. Signal processing includes traditional audio processing, such as hi/low-pass filters (output), limiters (input), and parametric EQs (output).

This console can be used to do the following:

- View **Signal** indicators for each channel.
- Adjust the **Input Gain** level for each *analog input* signal.
- Adjust the **Input 1/2** level for each *network send* signal.
- Adjust the **Output 1/2** level for each *analog output* signal.
- Apply DSP effects to the digital signals of both the input and output channels.

Selecting the DSP Features menu at the top-right corner of a channel displays a menu of DSP features for that channel. Each channel, both input and output, has its own associated menu, and the corresponding DSP features will be applied to the signal for that particular channel.

The various mixer controls, as well as the DSP features available via the DSP Features menu, are briefly described in the following table and will be discussed in more detail in subsequent sections.

Note: The DSP page (including the mixing board and other DSP pages) can only be used by one browser session at a time. If another session is already connected and using this DSP page, the mixing board displayed will be disabled.

Table 11. DSP Page

Save Settings to Server	Backs up the DSP settings to the server. If this device is later replaced or reset to factory defaults, these DSP settings can be restored when the new device is “swapped” for the old on the Nyquist server. <i>Note:</i> This button appears on each DSP feature page.
Mute	Silences the audio for the selected channel.
DSP Features button 	Presents a menu of DSP features that can be applied to the corresponding channel.
Channel Fader	Adjusts the channel volume level in 1 dB increments.
Signal LED	Illuminates when a signal is present.

Table 11. DSP Page

IN VU meter	Indicates the strength of the <i>analog input</i> signal.
OUT VU meter	Indicates the strength of the <i>network send</i> signal.
Input Gain	Adjusts the strength of the <i>analog input</i> signal.

The DSP features that can be applied to a channel, accessible through the DSP Features menu, are described in the following table.

Table 12. DSP Features

High/Low Pass (Output only)	Filters out frequencies in the input signal that are above and below specified high and low cutoff frequencies.
Limiter (Input only)	Prevents a signal from exceeding a certain preset maximum level.
Parametric EQ (Output only)	Uses a center/primary frequency to all tailoring of the frequency content of an audio signal.
Settings	Allows you to provide names and colors for the input and output channels.
Signal Present	Allows you to configure the threshold level and duration that a signal must reach before the Signal LED will be activated for this channel.
Reset button 	Present on almost all DSP screens other than the main mixer, this button will reset the DSP settings to the displayed feature's default setting.

Setting the Channel Level

The channel level control is a *channel fader*, which is adjusted in 1-dB increments and controls the output level for the channel. The channel levels can range from -60 to +12 dB. If you place the mouse over the fader, the numerical value of the level appears.

Adjusting Volume Levels

The channel fader control can be used to adjust the channel's output level in 1-dB increments between -60 and +12 dB. The overall adjusted output level of the channel signal can be viewed on the **OUT** VU meter, marked in 2-dB increments between -60 and 0 dB.

Tip: For best results, adjust input signal levels until you have a strong signal (i.e., within the green and yellow areas on the meter), then adjust the final output levels using the DSP Outputs controls.

To adjust the channel volume level:

- 1 On the appliance Web UI's main page, select **DSP**.
- 2 Use the channel's fader to adjust the volume level.

Knob Adjustments

Many DSP controls use knobs to adjust one or more settings. The value of a knob can be adjusted in one of two ways:

- 1 Click the knob control, hold the mouse button down, and drag the mouse up or down to increase or decrease the value.
- 2 Double-click the knob, type a value into the resulting popup, and click the Save button.

Signal Indicators

Each input channel has signal indicators and two vertical volume unit (VU) meters, labeled "IN" and "OUT".

The green input signal LED(s) automatically illuminates when a signal is being received.

The "IN" VU meter indicates the strength of the channel's input signal (after gain adjustments), while the "OUT" VU meter indicates the strength of the channel's output signal. The VU meter not only illuminates green, yellow, or red (depending on the signal level), but also has a scale ranging from -60 to 0 dB to indicate the actual signal level.

Muting a Channel

You can mute a channel to cut off an audio signal and stop the input signal from being sent to the output channel. Note the input signal will still be visible on the IN meter, but the OUT meter will show that nothing is being forwarded to the output channel.

To mute a channel:

- 1 On the appliance Web UI's main page, select **DSP**.
- 2 Click the **Mute** button for the channel that you want to silence.

The **Mute** button will illuminate red. You can click the **Mute** button again to unmute the channel.

Adjusting Input Gain

Because input signal levels can vary greatly based on the attached device, you will want to adjust the **Input Gain** for a channel to ensure the input signal level is high enough to use, but not so high that it sounds distorted. The input signal level can be viewed on the “IN” VU meter and adjusted using the **Input Gain** knob.

Tip: Typically, a good input signal will vary between the high green and low yellow areas of the VU meter, but your ears should be the ultimate judge of a good signal. Remember, the purpose of the Input Gain is to adjust the strength of the input signal, *not* the volume of the final output signal.

Troubleshooting Gain Structure

Channel faders should be set to 0 dB (*unity gain*) during the channel-level setup procedure.

The optimal operational range of the **Input Gain** control knob is from about 9 o'clock to 2 o'clock.

If Channel Clipping Occurs

If the signal is clipping or producing audible distortion, the gain is too high. Reduce the **Input Gain** knob by turning the knob counterclockwise until the clipping and distortion have been eliminated.

Also, make sure that the **Input Gain** is set within the optimal range between the 0 and –20 dB positions on the gain control knob.

If Channel Volume Is Too Low

If the channel fader volume control must be set above the +6 dB position to provide adequate volume, the **Input Gain** setting is too low. Set the channel level fader to **0**, turn the **Input Gain** knob to the 1 o'clock position, and increase the **Input Gain** by turning the knob clockwise until clipping occurs or the VU meter's signal level is between –10 dB and –3 dB. Then, adjust the **Input Gain** to a setting just below the clipping level.

If Channel Volume Is Too High

If a channel is not clipping but the channel fader level control must be set below the -20 dB position to achieve the proper volume level, the **Input Gain** control setting is too high. Set the channel fader to the 0 dB position and adjust the **Input Gain** control knob until the desired volume level is achieved. Reduce the **Input Gain** by turning the knob counterclockwise.

High/Low Pass

High-pass filters allow signals that are higher than the specified frequency and attenuate signals that are lower. Low-pass filters allow signals that are lower than the specified frequency and attenuate signals that are higher. When combined, they are known as a *band-pass filter*.

You can specify the range of frequencies that will pass through the high-pass and low-pass filters and select the type of filter that is used through the channel's **High/Low Pass** drop-down menu option.



Figure 11. High/Low Pass Parameters

To adjust the high/low pass parameters for a channel:

- 1 On the appliance Web UI's main page, select **DSP**.
- 2 Select the **Menu** button for the channel.
- 3 From the drop-down menu, select **High/Low Pass**.

Note: If you want to return to the factory settings, select the **Reset** icon that appears in the right corner.

- 4 Set the parameters described in the following table:

Table 13. High/Low Pass Parameters

High-Pass (Low Cut)	
This feature helps eliminate low-frequency noise (signals of 100 Hz and below, such as background rumble from ventilation systems, etc.).	
Enable	Enables or disables the High-Pass filter.
Frequency	Set the cutoff frequency. You can adjust the frequency by moving the knob (click and move up or down) or by double-clicking the knob and typing the frequency. When typing the frequency, only numeric values from 20 Hz to 20,000 Hz can be entered. The high-pass filter attenuates content below this frequency and lets frequencies above this cutoff frequency pass through the filter.
Type	Available filter types are: • Linkwitz-Riley (12, 24, 36, and 48 dB per octave) • Butterworth (6, 12, 18, 24, 30, 36, 42, and 48 dB per octave) • Bessel (12, 18, and 24 dB per octave) <i>Note:</i> The term "dB per octave" describes how steeply frequencies below the selected cutoff frequency are attenuated. For example, if the cutoff frequency is 100 Hz and the filter type specifies 12 dB per octave, a 50-Hz signal (i.e., one octave lower) will be attenuated by 12 dB and a 25-Hz signal (i.e., two octaves lower) will be attenuated by an additional 12 dB.
Low-Pass (High Cut)	
This feature helps eliminate high-frequency noise (signals of 8000 Hz and above) such as background hiss and sibilance (excessive "S" in vocals, etc.).	
Enable	Enables or disables the Low-Pass filter.

Table 13. High/Low Pass Parameters (Continued)

Frequency	Set the cutoff frequency. You can adjust the frequencies by moving the knob (click and move up or down) or by double-clicking the knob and typing the frequency. When typing the frequency, only numeric values from 20 Hz to 20,000 Hz can be entered. The low-pass filter attenuates content above this frequency and lets frequencies below this cutoff frequency pass through the filter.
Type	Available filter types are: • Linkwitz-Riley (12, 24, 36, and 48 dB per octave) • Butterworth (6, 12, 18, 24, 30, 36, 42, and 48 dB per octave) • Bessel (12, 18, and 24 dB per octave) <i>Note:</i> The term “dB per octave” describes how steeply frequencies above the selected cutoff frequency are attenuated. For example, if the cutoff frequency is 8,000 Hz and the filter type specifies 12 dB per octave, a 16,000-Hz signal (i.e., one octave higher) will be attenuated by 12 dB and a 32,000-Hz signal (i.e., two octaves higher) will be attenuated by an additional 12 dB.

Limiter

A limiter is a compressor with a high slope (i.e., attack) that is used to prevent a signal from exceeding a set decibel level. Limiters are used as safeguards against signal clipping.

Limiter parameters are set per channel.



Figure 12. Limiter Settings

To adjust the limiter settings for a channel:

- 1 On the appliance Web UI's main page, select **DSP**.
- 2 Select the **Menu** button for the channel or select the **Menu** button for the **Output**.
- 3 From the drop-down menu, select **Limiter**.

Note: If you want to return to the factory settings, select the **Reset** icon that appears in the right corner.

- 4 Adjust the following settings as needed:

Table 14. Limiter Settings

Threshold

Sets the signal level at which the limiter is triggered. Any signal exceeding this threshold will be compressed to this level.

The range is -24 to +24 dB.

Decay

Sets the rate for turn off of the limiter after the signal is below the threshold.

Decay range is 5 to 2300 milliseconds.

RMSTC

Sets how fast the limiter reacts to a signal that has exceeded the threshold.

**(Root Mean Square
Time Constant)**

RMSTC range is 50 to 10000 dB/sec.

Parametric EQ

A parametric equalizer is a multi-band variable equalizer that allows control of frequency amplitude (boost/cut), center frequency, and frequency bandwidth, or Q.

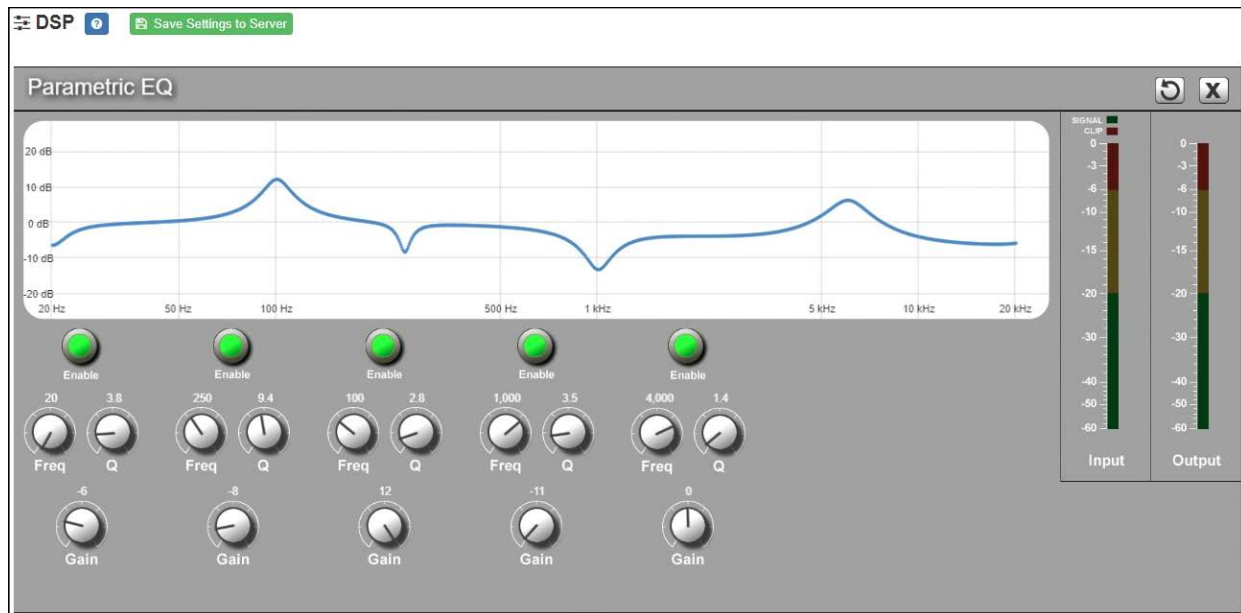


Figure 13. Parametric Equalizer Settings

The parametric equalizer settings for your device allows you to adjust the Q and gain for five separate frequencies, which then become plot points on the screen's graph.

To adjust the parametric equalizer settings for a channel:

- 1 On the appliance Web UI's main page, select **DSP**.
- 2 Select the **Menu** button for the channel.
- 3 From the drop-down menu, select **Parametric EQ**.

Note: If you want to return to the factory settings, select the **Reset** icon that appears in the right corner.

- 4 Adjust frequencies as desired, ensuring the **Enable** LEDs are green for each selected frequency. You can adjust the frequencies by moving the **Freq** knob or by double-clicking the knob and typing the frequency. When typing the frequency, only numeric values from 20 to 20,000 can be entered.
- 5 Make desired **Q** adjustments by adjusting knob (or double-clicking and typing the desired adjustment). Q can be from 0.1 to 20 and sets how wide to either side of the selected frequency the adjacent frequencies are affected.

Q is the Quality or Quality Factor, which refers to the bandwidth of one band of a parametric equalizer. Q is calculated by dividing the center frequency in Hz by the width of the boost or cut zone, +3 dB or -3 dB above or below 0 dB.

- 6 For each frequency, use the **Gain** knob or double-click the knob and type the gain to either boost (turn up) or cut (turn down).

Gain knobs can be moved between +12 or -12 dB. By default, each knob is set at 0 dB, which means that no frequencies are being boosted or cut.

- 7 Select **Save Settings to Server**.

Settings

You can specify custom names and colors for each of the input and output channels. This allows you to customize the appearance of the mixer board.

The screenshot shows a 'Settings' window with a title bar containing a refresh icon and a close icon. The window contains a table with two columns: 'Name' and 'Color'. There are four rows of settings: 'Input 1' with 'In 1' and 'Grey', 'Input 2' with 'In 2' and 'Grey', 'Output 1' with 'Out 1' and 'Grey', and 'Output 2' with 'Out 2' and 'Grey'. A green 'Save' button is located in the bottom right corner.

	Name	Color
Input 1:	In 1	Grey
Input 2:	In 2	Grey
Output 1:	Out 1	Grey
Output 2:	Out 2	Grey

Save

Figure 14. Settings Parameters

To adjust the settings for a channel:

- 1 On the appliance Web UI's main page, select **DSP**.
- 2 Select the **Menu** button for the channel.
- 3 From the drop-down menu, select **Settings**.

Note: If you want to return to the factory settings, select the **Reset** icon that appears in the right corner.

- 4 For each channel, type the name that you want to display for the channel.
- 5 For each channel, select a color that will be used to highlight the channel.
- 6 Select **Save**.

Signal Present

You can configure the threshold level that a signal must reach before the signal LED is lit, as well as how long the LED will remain lit. You can configure this for each channel.



Figure 15. Signal Present Parameters

To adjust the Signal Present settings for a channel:

- 1 On the appliance Web UI's main page, select **DSP**.
- 2 Select the **Menu** button for the channel.
- 3 From the drop-down menu, select **Signal Present**.

Note: If you want to return to the factory settings, select the **Reset** icon that appears in the right corner.

- 4 Adjust the following settings as needed.

Table 15. Signal Present Parameters

Threshold	Sets the minimum level the signal must reach before the signal LED is illuminated. Threshold range is -144 to +24 dB.
Hold	Sets the minimum number of milliseconds that the signal LED will remain illuminated. Hold range is 2 to 200 milliseconds.

Appendix A: Bogen Digital Certification Authority

When a client (e.g., a web browser) connects to the Bogen device's web application, the device's digital certificate is sent to the client to authenticate the identity of the device's web application. The client uses the Bogen Certification Authority (CA) certificate to authenticate the device's digital certificate, which verifies that the client is connecting to a valid server. If the Bogen CA certificate is not installed on the client, the browser will display a warning that it was unable to authenticate the server, displaying a red *Not secure* warning immediately to the left of the browser's address bar (or a similar warning, depending on the browser) after it attempts to access the Bogen device.

The following sections provide instructions for downloading and installing the Bogen CA in various environments.

Tip: The Bogen CA can be downloaded using the cURL command instead of via the browser. If you prefer that method, issue the following command in lieu of step 1 of the subsequent installation instructions:

```
curl.exe --insecure https://<device>/ssl/bogenCA.crt > bogenCA.crt
```

Tip: Some browsers do not recognize newly installed CAs until after the browser has restarted. Browse to <chrome://restart> in a Chromium-based browser or <edge://restart> in the Edge browser to restart all open browser windows.

Installing Certification Authority on Windows System

To download and install the Certification Authority on a Windows device:

- 1 From your Chrome or Edge browser, type `http://<device>/ssl/bogenCA.crt` in the address bar, where `<device>` is the Nyquist device's IP address or DNS name (for example, `http://192.168.1.0/ssl/bogenCA.crt`).
- 2 Select the downloaded file and select **Open**.
- 3 Select Open when prompted with "Do you want to open this file?"
- 4 Select the **Install Certificate...** button. The Certificate Import Wizard starts.
- 5 Select **Current User**, and then select **Next**.

Note: To allow *all* users on this Windows client to access the Nyquist device, select **Local Machine** instead of **Current User**. You may be prompted for administrator credentials.

- 6 Select "Place all certificates in the following store", then select **Browse**.
- 7 Select **Trusted Root Certification Authorities**, and then select **OK**.
- 8 Select **Next**.

9 Select **Finish**.

10 Restart the browser and log in to the device's web application.

Install Certificate Authority using PowerShell (optional)

You can optionally download and install the Certification Authority using a PowerShell command prompt or script, which involves fewer steps.

To download the certificate to a CRT file, execute the following PowerShell command, replacing `<device>` with the IP address or DNS name of the Nyquist device:

```
Invoke-WebRequest -Uri http://<device>/ssl/bogenCA.crt -OutFile $env:TEMP\bogenCA.crt
```

To optionally validate the certificate before importing it, execute the following command:

```
[Security.Cryptography.X509Certificates.X509Certificate2]::new(  
"$env:TEMP\bogenCA.crt").GetCertHashString() -eq '0A8248F69D970F8DD855D0E0592972DA64B1A845'
```

If the command returns `True`, the certificate is valid.

To install the CA certificate into the `CurrentUser` certificate store, which only applies to the current user, execute the following command:

```
Import-Certificate -CertStoreLocation cert:\CurrentUser\Root -FilePath $env:TEMP\bogenCA.crt
```

To install the certificate for all users on this machine, which requires administrator privileges to execute, execute the following command:

```
Import-Certificate -CertStoreLocation cert:\LocalMachine\Root -FilePath $env:TEMP\bogenCA.crt
```

Note: These commands can be executed remotely using PowerShell Remoting, which may be helpful if the certificate needs to be installed on multiple client machines.

Installing Certification Authority on Mac System

To download and install the Certification Authority on a Mac:

- 1 From your Safari browser, type `http://<device>/ssl/bogenCA.crt` in the address bar, where `<device>` is the Nyquist system device's IP address or DNS name (for example, `http://192.168.1.0/ssl/bogenCA.crt`).
- 2 Save the downloaded `bogenCA.crt` file to the desktop.
- 3 Double-click the certificate file on the desktop.
The Keychain Access App opens.
- 4 Double-click the certificate to reveal the trust settings.
- 5 Change the top trust setting to **Always Trust**.
- 6 Close the Trust Setting window and enter the computer administrative password to save.
- 7 Restart the browser and log in to the Nyquist web application.

Installing Certification Authority on an Android Device

Note: The Android device WiFi must be connected to the same network as the Nyquist Server.

To download and install the Certification Authority on an Android device:

- 1 From your Chrome or Edge browser, type `http://<device>/ssl/bogenCA.crt` in the address bar, where `<device>` is the Nyquist device's IP address or DNS name (for example, `http://192.168.1.0/ssl/bogenCA.crt`).
- 2 If prompted, verify your identity (e.g., enter your PIN or fingerprint).
- 3 Type a certificate name (e.g., "Bogen CA"), specify "VPN and apps" under "Used for", and select **OK** to install the certificate.

Installing Certification Authority on an iOS Device

Note: The iOS device WiFi must be connected to the same network as the Nyquist Server.

To download and install the Certification Authority on an iPhone Operating System (iOS) device:

- 1 From your Safari browser, type `http://<device>/ssl/bogenCA.crt` in the address bar, where `<device>` is the Nyquist device's IP address (for example, `http://192.168.1.0/ssl/bogenCA.crt`).
- 2 Select **Go**.
- 3 Select **Allow** when prompted to allow the download.
- 4 Select **Close** after the notification that a profile was downloaded.
- 5 Select **Settings > General > VPN & Device Management**.
- 6 Select the **Bogen CA** certificate under **DOWNLOADED PROFILE**.
- 7 Select **Install**.
- 8 If prompted, enter your passcode.
- 9 On the **Warning** page, select **Install**.
- 10 Select **Done**.
- 11 Select **Settings > General > About > Certificate Trust Settings**.
- 12 Under **ENABLE FULL TRUST FOR ROOT CERTIFICATES**, enable the switch next to **Bogen CA**.

Viewing the Certificate

The following steps outline how to view and verify the TLS/SSL certificate that was provided by the Nyquist device.

Important: The user interfaces for browsers change not infrequently, so the exact details may vary from what is described in the following instructions. Some security packages can also affect the information available, such as antivirus software that injects its own CA certificate in lieu of the website's actual certificate, which has the effect of hiding the actual certificate from the user.

- 1 Browse to the Bogen device's web application in your browser (using Safari on iOS, Chrome or Edge on all other platforms).
- 2 Select the lock icon on the address bar of the browser (to the left of the URL).
- 3 Display the CA certificate by following one of the following steps:
 - a) On the Chrome or Edge browser, select **Connection is secure**, then select either **Certificate is valid**, the certificate icon, or **Certificate information** to display the Certificate Viewer dialog. Select the Details tab, then Bogen CA in the Certificate Hierarchy section.
 - b) On the Safari browser *[MacOS or iOS only]*, select **Show Certificate** in the window that appears.
 - c) As an alternative on Android devices, select the Android system's **Settings > Biometrics and security > Other security settings > View security certificates**, select the **USER** tab, and select the Bogen certificate.
- 4 Verify that the Bogen CA certificate is selected and not the server certificate (the server certificate's name will be an IP address). To verify that the certificate is valid, verify that the displayed fingerprint values match the following:

SHA-1: 0A 82 48 F6 9D 97 0F 8D D8 55 D0 E0 59 29 72 DA 64 B1 A8 45

SHA-256: 6B D0 D5 8D C8 F7 E8 03 9E A3 F1 52 32 1D 9C 5C 58 8B 4E FA DF 03 43 64 34 C2 6C 63 C5 4A AC 46